

CERTAINTY THROUGH SUPPORT

PROFESSIONAL SERVICES

A guide for every step of your technology journey.

Experienced. Knowledgeable. Field proven.

InEight's professional services team of construction industry experts is here to help you get the most out of your project management software.

With more than three decades of experience building software solely for the construction industry, we have a wealth of industry-proven best practices and methodologies. We apply these to accelerate your ability to use technology to advance your business.

Success starts here

From day one, our team takes the time to understand your business and works with you to develop the processes to achieve your business goals.

Together, we'll determine how to configure solutions to meet your needs and make each step of the new software implementation process seamless. We'll also provide hands-on training and customer support tailored to your business to help with adoption.

The journey continues

We work side by side with you once you've implemented our project management software to help you achieve your business goals. We make sure your team is knowledgeable on how to use the tools to their fullest, and we're here to answer any questions along the way.

Our experts also regularly provide "health checks" for our customers to uncover new ways technology can be used to conquer construction project challenges and align our solutions to meet your ever-changing business needs.



Great customer service as usual. Out of our technology providers, InEight has the absolute best customer service."

DAYTON LEASE AND
PIPELINE SERVICES, INC.

The InEight difference

Construction expertise. Proven methodologies. Industry best practices. Accelerated time to value.

All of this means that with InEight as your technology partner, you're with the right team to help you overcome your greatest project challenges today, tomorrow and beyond.



Hands-on Education

Our educational services and solution-specific training courses are based on real-world tasks and taught by construction experts. Whether in-person, online or through a customized training program, we take a hands-on and results-based approach. Our goal is to help you learn new ways to improve operational efficiency on your projects and get the most out of your investment in InEight construction software solutions.



Customer Support

The InEight customer support team is empowered to do whatever it takes to help you solve any product support questions. Based in Scottsdale, Arizona, our team can assist you by email, over the phone, and via live chat and remote sessions, and can be available 24/7. There are also resources within our support portal to help you find new ways to take advantage of our construction project management software.



Custom Development

Our highly experienced services team works closely with you to customize construction software solutions that meet your specific needs. This flexible approach includes everything from integrating InEight solutions with your existing systems, to developing custom elements for reporting, to creating a completely new tool tailored to your business requirements.



Implementation Services

The InEight team is here to help ensure your implementation process goes smoothly. Our phased approach includes application installation, business process review/mapping, design and configuration, user testing and go-live support. You'll have a single point of contact throughout this process and access to our global team of experts.

InEight builds construction project management software that enables you to overcome your greatest project challenges. Our solutions span the entire project life cycle from design to estimate and from field execution to turnover and asset management. They provide the real-time information and insights you need to minimize risks, improve operational efficiency, control project costs, make educated decisions, and collaborate easily with all project stakeholders.



InEight solutions make it easy to build project confidence.

Visit ineight.com to learn more about solutions for your project challenges.